



Spring Valley Lake Association
13325 Spring Valley Parkway
7001 SVL Box
Spring Valley Lake, CA 92395-5107

To Our Residents:

It has come to our attention that a person has been posing as a code enforcement officer and sending out approval notices to SVLA residents. We are saddened to know that a person or people are trying to cause confusion within our community and create issues for our residents. We have received copies of these messages and want the community to know that we are currently unaware of any breaches in our database but are thoroughly investigating the matter.

If you have received an email notice stating that your project is approved but it is not from an official SVLA email, please forward it to code@svla.com so we can further investigate the issue. All official SVLA emails end with @svla.com; if you receive anything from an email that does not have that address but claims to be from the Association, please report it to us right away.

Our official modes of communication include:

- The SVLA Breeze monthly newspaper
- Facebook
- Instagram
- TikTok
- The bi-weekly SVLA Newsletter
- The SVLA website
- SVLA Living App
- Email

Our website has photos of all current SVLA employees; if you ever receive a notice from an unfamiliar name, please refer to the website to see if it is a current employee. If you have questions about a notice received, please call our office so we can provide context to the decision made.

Do not hesitate to call our office with any concerns or questions.

Thank you,
SVLA Management

Association Office – 760.245.9756
Fax – 760.245.3076
Website – www.svla.com