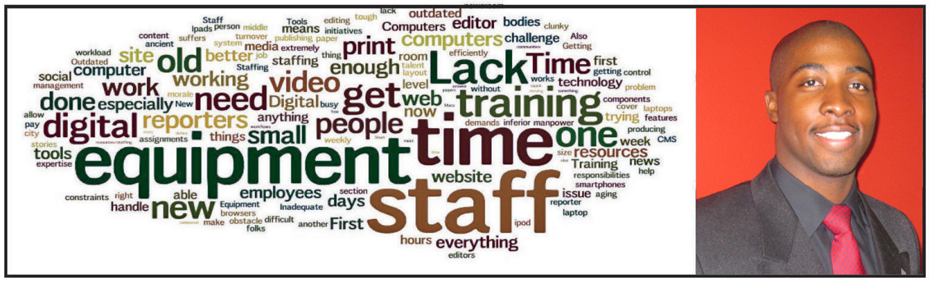
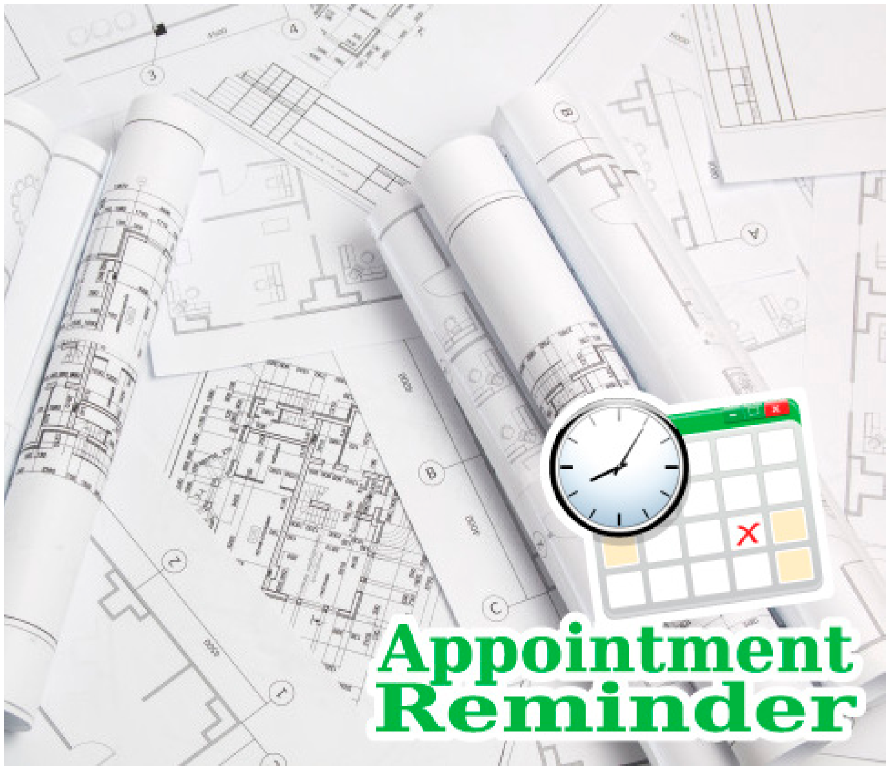


ALFRED LOGAN, GENERAL MANAGER

Fellow SVLA Residents,
As we approach the end of our 2019 year, I want to personally say thank you to all who have made our community better; whether it is through being more interactive with your neighbors, volunteering in our community, enhancing your property in compliance or even attending more of our events. In reflecting on 2019, so much growth has occurred within our organization; from the Association Office / Code Enforcement, to Maintenance and Public Safety. I am proud of each department and look forward to a productive 2020.

May you and your family have an awesome closing chapter to this 2019 year, as well as a safe new year!

Spring Valley Lake Association



REMINDER: Architectural Department Appointments
Starting on ***February 1, 2020***, we will be transitioning to an appointment-only approach to architectural matters. From that date onwards, we ask that residents, who want to discuss architecture-related subjects/ projects, set up an appointment before coming into the association office. This is so that we can be sure we will be able to provide the very best resident service possible. If you make an appointment, our team will have your property information available and will have had the opportunity to review your property file / account details.

Appointments can be made by e-mail, *info@svla.com* or by phone, as desired. We will send out more information on how to make appointments. I believe this change will mean that you will notice a difference in the service you receive. We look forward to your feedback.

Code Enforcement Violations	NOV Stats
IN PROGRESS	214
OPENED – (New Violations)	341
CITATIONS	24
CLOSED – (Resident complied)	610
YELLOW TAGS (Courtesy Notices)	16
OPEN ESCROWS	21

NOV Rental Rule	Stats
Open violations	70
Dwelling license	6
Crime free addendum	4
Res. Rule Violation	2
Total confirmed rentals	220