ALFRED LOGAN, GENERAL MANAGER

Our Mission:

The Spring Valley Lake Association's mission is to ensure that the community remains the most desirable place to live in the Victor Valley, through strong leadership, professional management, collaborative interaction with residents and enhancement of the quality of its amenities.

I want to remind every resident of the SVLA's mission statement, and to emphasize that it will take the commitment of our entire community to achieve this. As your GM, I'm working with our team to identify what our staffing needs are, so that we can maintain the amenities and community, in line with our mission statement.

Summer Time

This year is going by quickly! We have now hired our seasonal staff; and they are working out on our amenities to help to make your summer experience safe and enjoyable. Please remember that our seasonal staff is new, but they will do their best to enforce the rules and regulations. If you have any concerns regarding the summer staff, please contact the department director.

In addition, we are excited about a new position; that of a Lifestyle Specialist, which we are implementing this summer. This specialist will work together with our community, to create summer activities for our adults and youth. We will send out more information about this via social media and e-mail. We truly believe that this summer will be one that you and your family will enjoy and remember.

Code Enforcement

Each month we will present statistics concerning the activity of our code enforcement team. We understand that there are some residents who are concerned that we are not enforcing the rules. I'd like to assure you all that our code enforcement team is very busy, doing their job. We will keep you all updated, as we continue to witness residents bringing their properties to compliance. If you have questions about our code enforcement team, please reach out to the code enforcement department and our staff will be happy to answer your questions. If you still have any questions, after talking with our team, please feel free to contact me at *Alogan@svla.com*.

July – Inspections

Starting in July, our staff will begin implementing the new process for our yearly property inspections. In addition to routine inspections, our team will conduct a full property inspection for every property in SVLA, including a photo documenting the appearance of the property at the date of the inspection. Each owner will receive either a courtesy notice, listing any violations observed, or a notice, thanking you and notifying you that your property was inspected and no violations were noted. This process will take approximately ninety (90) days. Our code enforcement team will realize this task by inspecting one section of the community at a time, to ensure attention to detail. Our goal is to enforce the regulations consistently throughout our community. I am confident that you will continue to notice improvements in your community.

I would like to invite any residents, who might have a concern, or who would like to learn more about code enforcement, to attend an open meeting at the Community Center on **July 11, 2019, at 6:00 p.m.** I have noted that there is a lot of incorrect information on social media and I would like the opportunity to explain where we are as a community, in terms of compliance, and where we are going. I will give a presentation showing how our code enforcement team enforces violations; how we are holding residents accountable; and I will answer any questions from the audience. I look forward to seeing you there.

Fireworks Show

Your safety is our priority. This year we will be implementing several improvements to ensure an enjoyable and safe event. I would like to thank Firehawk EMS Protection for being our sponsor this year and for providing EMS services for our community.

Code Enforcement Violations	May Stats
IN PROGRESS	760
OPENED – (New Violations)	549
CITATIONS (Issued in May)	61
CLOSED – (Resident complied)	290
YELLOW TAGS (Courtesy Notices)	47
OPEN ESCROWS (Full property inspections)	33

May Rental Rule	Stats
Open violations	43
Dwelling license received	25
Crime free addendum received	23
Total confirmed rentals	124